

NAGAR YUWAK SHIKSHAN SANSTHA AIROLI
NEW HORIZON COLLEGE OF COMMERCE, AIROLI

GRIEVANCE COMMITTEE

MINUTES OF MEETING

The meeting of Grievance Committee held at 2:30pm on 19th July 2018 in Principal's office.

The In-charge of the committee welcomed all the participants.

All the members present agreed in consensus that meeting or hearing should be organized to create awareness among both boys and girls about penalties, warnings, disciplinary actions for use of any abusive language in college premises and vicinity, discrimination, unfair treatment, academic disputes, interpersonal conflicts.

The head of the committee presented letters in front of the members regarding grievances received from students. Overall, three grievances were received. Grievances were discussed and possible solutions were given. Following is the summary of grievances its solution.

- a) The grievance received was about washroom stinking. Committee members were agreed with this grievance as staff had also complained orally. After hearing the grievance washroom cleaners were called and director sir instructed to keep washrooms clean time to time. It should not stink. Cleaners with fragrance should be used. This grievance got resolved.
- b) The grievance received was about change of mentor for TYBBI. Students were facing some problems with their mentor, so students wrote a letter to grievance committee. Students and mentor were called for the meeting. Reconciliation between students and mentor was done. No change of mentor was entertained as at the start of academic year only duties and mentorship were allotted. Hence matter was resolved but the demand of changing mentor could not be fulfilled.
- c) The grievance was regarding junk provided in college canteen. Members took this grievance and called the student to talk about it. Committee head mentioned that junk foods are mostly cheap, so everyone can afford it. Which is why it cannot be removed from the menu list, but we will ask canteen to add food like Poha, sandwiches etc. Hence the grievance got resolved.

The meeting ended at 3:00 pm with vote of thanks.

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The Following members were present in the meeting:-

Sr. no.	Name of the members	Designation	Signature
1	Mrs. Pooja Pradhan	Incharge	
2	Mr. V. Jayaraman	Member	
3	Mrs. Priya Bennett	Member	
4	Mr. Rajdeep Khairnar	Student Incharge	
5	Miss. Sanchi Chheda	Student Incharge	

Pooja

Prof. Pooja Pradhan

In-charge

R.K. Varma

Mr. R.K. Varma

I/C Principal



Pooja

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GRIEVANCE COMMITTEE

MINUTES OF MEETING

The meeting of Grievance Committee, at 2:30 pm on 6th Sept 2019 in Principal's cabin.

The In charge of the committee welcomed all the participants.

All the members present agreed in consensus that meeting or hearing should be organized to create awareness among both boys and girls about penalties, warnings, disciplinary actions for use of any abusive language in college premises and vicinity, discrimination, unfair treatment, academic disputes, interpersonal conflicts.

The head of the committee presented letters in front of the members regarding grievances received from students. Overall, two grievances were received. Grievances were discussed and possible solutions were given. Following is the summary of grievances its solution.

- a) The grievance received was regarding the use of foul language by classmates. The student who used foul language was called for the meeting and was scolded by the principal sir and committee head. Strict warning was also given if this act repeats. Committee head instructed other members to strictly tell students to not to use foul language.
- b) The grievance was regarding unable to understand lecture of faculty. The faculty was called and was informed about the complained received. Faculty was instructed to change the method of teaching if students are unable to understand. Faculty was advised to use PPT and some other mean to make lecture attractive and also try to involve students by discussion or by presentation. Hence the matter resolved.

The meeting ended at 3:00 pm with vote of thanks.

Karito

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The Following members were present in the meeting:-

Sr.no	Name of the members	Designation	Signature
1	Ms. Kajal Goswami	In-charge	
2	Mr. V. Jayaraman	Member	
3	Mr. Nitin Fegde	Member	
4	Mr. Rohit Bhor	Student Incharge	
5	Miss. Shweta Gholap	Student Incharge	

Prof. Kajal Goswami

Incharge,

Mr. R.K. Varma

I/C Principal



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GRIEVANCE COMMITTEE

MINUTES OF MEETING

The meeting of Grievance Committee, at 2:30 pm on 20th January 2022 in Principal's cabin.


The In charge of the committee welcomed all the participants.

All the members present agreed in consensus that meeting or hearing should be organized to create awareness among both boys and girls about penalties, warnings, disciplinary actions for use of any abusive language in college premises and vicinity, discrimination, unfair treatment, academic disputes, interpersonal conflicts.


The head of the committee presented letters in front of the members regarding grievances received from students. Overall, two grievances were received. Grievances were discussed and possible solutions were given. Following is the summary of grievances its solution.

- a) This complained was regarding poor functioning of some computers in computer lab. The matter was many times raised by IT faculty regarding repair work. Hence principal sir gave surety to repair computers by the end of the month.
- b) The meeting was regarding non-working of Air conditioner of room no. 106. Committee head ensured that repair work will be done.

The meeting ended at 3:00 pm with vote of thanks which was given by the In charge.



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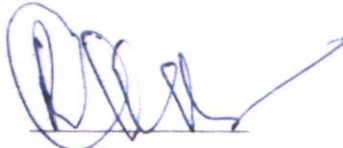
The Following members were present in the meeting:-


Sr.no	Name of the members	Designation	Signature
1	Mrs. Pooja Pradhan	Incharge	
2	Mr. V. Jayaraman	Member	
3	Mrs. Priya Bennett	Member	
4	Mr. Pratham Ambre	Student In-charge	
5	Miss. Prajakta Mane	Student In-charge	



Prof. Pooja Pradhan
In-charge




Mr. R.K. Varma
I/C Principal


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GRIEVANCE COMMITTEE

MINUTES OF MEETING

The meeting of Grievance Committee, at 1:30 pm on 9th January 2023 in Principal's office

The In charge of the committee welcomed all the participants.

All the members present agreed in consensus that meeting or hearing should be organized to create awareness among both boys and girls about penalties, warnings, disciplinary actions for use of any abusive language in college premises and vicinity, discrimination, unfair treatment, academic disputes, interpersonal conflicts.

The head of the committee presented letters in front of the members regarding grievances received from students. Overall, two grievances were received. Grievances were discussed and possible solutions were given. Following is the summary of grievances its solution.

- a) This complained was regarding high fees charged for Industrial Visit. The matter was important to discuss it was misunderstanding of students. Principal Sir took initiative to talk with all students and he made them clear he provided bifurcation of Industrial visit fees. Students were satisfied. Hence meeting got resolved.
- b) The grievance was regarding cultural events. Students were unhappy to see that our college is not taking initiative for inter collegiate competition. And the events which are happening are also less. Hence principal sir, director sir and committee head promised that from next academic year we will have proper events and inter collegiate competition too. Hence the matter got resolved.

The meeting ended at 3:00 pm with vote of thanks which was given by the In charge.



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The Following members were present in the meeting:-

Sr.no	Name of the members	Designation	Signature
1	Mrs. Pooja Pradhan	In charge	
2	Mr. V. Jayaraman	Member	
3	Mrs. Priya Bennett	Member	
4	Mr. Atharva Bane	Student In-charge	
5	Miss. Khushi Kapoor	Student In-charge	

Prof. Pooja Pradhan

In charge



Mr. R.K. Varma

I/C Principal

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